



CURRICULUM VITAE

Mohamed Hassan Mohammed Abdullah

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Dear Director,

I am writing to you because I believe my training, experience, and proven ability as IT Manager will allow me to significantly contribute to your company's IT division.

In reviewing the attached resume, you will note that I have acquired valuable experience in all facets of troubleshooting, installations, and maintenance for various laptop/desktop operations, hardware, software and Networking.

I possess a unique talent for delivering highly complex technical information into terms and concepts that the end users can readily grasp. Furthermore, I am multi-task oriented, enjoying the challenge, and continually staying abreast of the latest advancements in the IT field.

If you are seeking an IT professional who has excellent people and problem solving skills and can easily provide optimum support to your operations, then please consider what I have to offer.

I believe it would be mutually beneficial for us to meet and discuss the goals of your company and how my technical abilities can help you achieve those goals.

Thank you for your time and consideration.

Sincerely,

Eng. Mohamed Hassan Mohamed

Personal Information:

- **Address** : Mansoura. Egypt.
- **Nationality** : Egyptian.
- **Date of Birth** : 16\07\1983.
- **Religion** : Muslim.
- **Marital Status** : Married.
- **Military Service** : Exempted.
- **Position** : IT Manager.

Graduation:

- **University** : High Institute of Management and Computer Science
- **Certificate** : B.A of Management and Computer Science
- **Graduation Year** : May 2004
- **Graduation Grad** : Very good
- **Graduation Project** : Design Of Web Site Pages
- **Project Grade** : Excellent

Careers History:

Form: Feb 2010 to: until Now

- **At present I working in Cairo Express Co. And Grand Cruises Co as IT Manager. The Fleet {MS Grand Rose - MS GRAND PALM - MS SUNTIMES - MS GRAND PREZIOSA - MS Grand Sun -MS GRAND GLORY - MS GRAND STAR - MS NILE BEAUTY - MS NILE ROMANCE} – karnak Mall - Shedwan Golden beach hotels .**

⇒ IT Manager Job Description.

IT Manager working with Cairo Express Company. And Grand Cruises Co. it consists of a group of nine floating hotels and Karnak Mall, in charge for Shedwan Golden beach hotels.

I Working on planning and organizing, directing and controlling operations of information systems, data processing and the development of the computer where you run Computer Management software and communications and networks and work to discover devices and networks operating system that are privy to all the hardware, software and familiar with the network operating systems and Provide guidance for new users of current technology and training used and maintain all data on the equipment and provide network access for all staff and enter the address of each device and how to access it easily and troubleshoot and work programs to protect the devices

and e-mail and work on constant communication with floating hotels The company through the Department of Information Technology, charge d'affaires of communication between devices in hotels and protection work Standing between them and the company, responsible for hardware and software and maintaining a disaster recovery plan in all aspects of IT management.

Form: Jan 2008 to: Feb 2010

- **I worked in Shedwan Golden Hotel and Shedwan Garden Hotel In addition work with Cairo express travel as Assistant IT Manager.**

⇒ **Assistant IT Manager Job Description.**

I Worked in Shedwan Golden Hotel And Shedwan Garden Hotel And Cairo Express Company Assistant IT Manager Section I Was Also Responsible For All The Equipments Which Located In The Branches And I Was Responsible too For Some Branches In Luxor And Sharm Al-Sheikh - I was responsible To Make Control Of All The Kinds Of Programs - I made Maintenance and Repairing for the Safe Boxes Which Located In Shdwan Golden and Garden with Electronic System and Make Programming For the Safe Box.

I made Control For The Program Which Responsible For The Central Operator In Shedwan Golden And Shedwan Garden IT know Ned By (Call Account) And Make Daily Report For All Calls Which Located In The Program .I Was Responsible for (Remote desktop Connection) for the Equipment's Branch.

Form: Oct 2005 to: Nov 2006

- **I worked in Egyptian International Motors CO (EIM) as Computer Engineer.**
⇒ **Computer Engineer Job Description.**

I worked in the Egyptian International Motors company Computer Engineer And I Was Responsible For all The services, Responsible for all mail's Issued To The Company and The Director – General Section and The company I Responsible for the Maintenance of full services, I sent all the data personnel to The main Section of The Company a monthly and I Was Responsible for The Department of information Technology Branch The company I Was Working Full responsibility.

Titles of Selected Courses taken at University included:

- **Advanced Computer Hardware.**
- **Software Engineering Design.**
- **Operating Systems Design.**
- **Object-Oriented Programming.**
- **Networks Design & Infrastructure.**
- **Accounting Information Systems.**

- **Web Designing (HTML. JAVA Script) .**

Experience and skills:

- **Installation and Administration of Windows 98, Windows 2000, Windows XP, Windows 2003 Server R2 ,Windows Vista, Windows 7 and Windows 8 .**
- **Configuring and Administering Domain Controllers and Active Directory Services.**
- **Microsoft Certified System Administrator (CCNA).**
- **Microsoft Certified System Engineer (CCNP)**
- **Configuring Network Protocols, TCP/IP addresses, Subnet Mask.**
- **Proficient user of web browsing and Designing.**
- **Proficient user of Photoshop program.**
- **Proficient user of other media programs.**
- **Proficient user of Network.**
- **Proficient user of Dream Waver.**
- **Proficient user of Actual Drawing.**
- **Proficient user of hard ware, soft ware.**

Operating Systems :

- **MS-DOS.**
- **MS-Windows.**

Microsoft Desktop Applications :

- **MS-Word.**
- **MS-Excel.**
- **MS-Outlook.**
- **MS-Access.**
- **MS-Power Point.**
- **MS-FrontPage.**

Graphic Applications:

- **Adobe Photoshop CS.**

Security:

- **Antivirus Products: McAfee, Symantec, Avast, Trend Micro Client/Server, Nod32, Avast, Editions Email Scanners: Outlook Express & Scan mail.**

Hotels and Company System Experience:

- **Fidelio (FO – BO – FB).**
- **Magnetic System for Cards and Encoder Servers, programming HHI and Make print out by normal Printer.**
- **Safe Box Programming.**
- **GATS System for Accounting Department in Truism Companies.**
- **Managing Domain Controller and Active Directory.**
- **Managing Network and Configuring Switches and Bridge LAN Cable.**
- **Managing Telephone Call Account System.**
- **Maintenance for Computers.**

Personality Key Strength

- **Excellent self learning ability.**
- **Highly self motivated.**
- **Excellent ability to work under pressure.**
- **Open minded to new ideas and new technologies.**
- **Excellent team worker (as both team leader or member).**

Languages :

- **Arabic : Mother Tongue.**
- **English : Good.**

CAREER OBJECTIVES :

Assistance in Defining implementing and supporting company's information technology system and business applications. This includes assurance that new technologies are selected and implemented in accordance with the enterprise IT standard. Establishment the IT documentation to be a key management tool for all new technology deployment and maintaining the enterprise IT system integrity through the formulation and management of the information technology system strategy and processes.

Producing documented framework representing the current information technology status, as well as, the next steps.

Implementation Information Technology standard and operational manual as per company policy.